

# PASS

## Better Tools for Better Paratransit

Paratransit is all about details. Manage the details and you can deliver a responsive, efficient service to your clients. Trapeze PASS gives you the tools you need to manage your dial-a-ride, community transportation or coordinated service efficiently, productively and cost-effectively.



## FEATURES

### Sophisticated Scheduling and Dispatch

- Automatically generate schedules
- View detailed itineraries including pick-ups, drop-offs and times for each run
- Calculate accurate times of arrival
- Monitor and adjust service in real time
- Track incidents, cancellations and no-shows instantly

### Accurate Details

- Work with detailed client information including multiple addresses, special needs, demographics, mobility aids, funding sources, eligibility, trip history and more

### Comprehensive Booking

- Book subscription or casual trips with full access to passenger data
- Indicate fare types, multiple billing sources and trip purpose

### Integrated Maps

- View and define service areas including streets, boundaries, barriers and ADA corridors
- Geocode locations, origins, destinations, clients and more
- View itineraries and runs on one map

### Quick Report Generation

- Standard, custom and SQL reports
- Generate detailed reports on performance, revenue, ridership, clients, vehicles and more

### Easy to Use

- Intuitive Windows-based application with easy-to-follow menus and help screens

## BENEFITS

### Ideal for Demand-Response Organizations

- Paratransit agencies
- Dial-a-ride services
- Community transportation
- Coordinated transportation
- Non-emergency medical transportation

### Better Service

- Quick scheduling and trip booking
- Detailed client information including special needs

### Increased Productivity

- Fast, automated scheduling and dispatch
- Less time required for booking, billing and eligibility management
- Easy report generation
- Optimized vehicle use with more passengers per hour

### Add-on Modules for Scalability

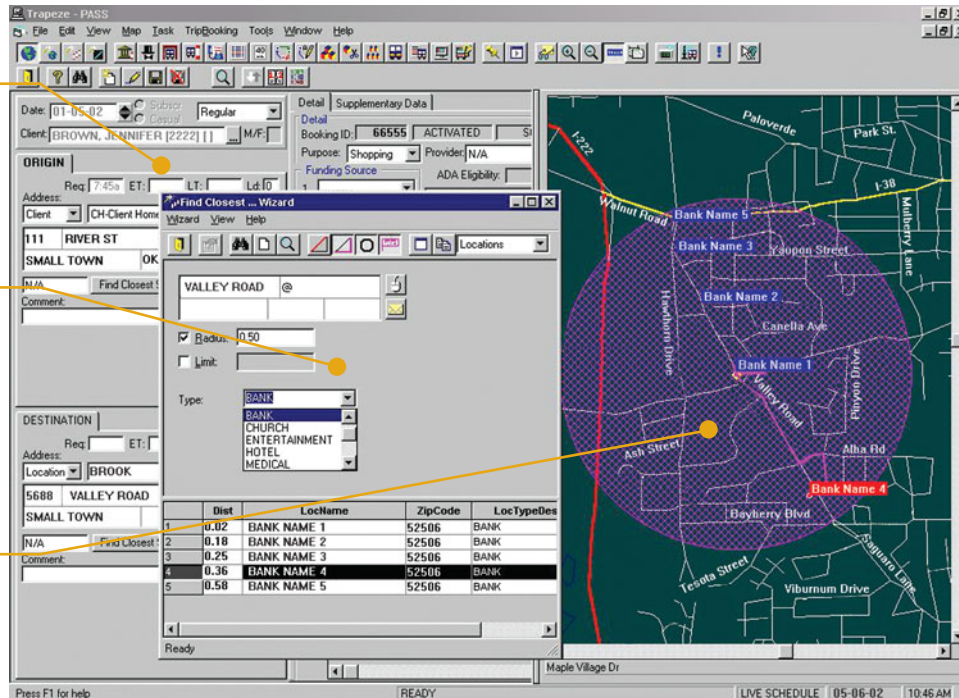
- Internet trip booking, cancellation and confirmation
- Coordinated transport
- Commendation and complaint tracking
- Certification and suspension management
- MDT and AVL integration
- Computerized voice services (IVR)



Streamline the booking process using client and trip information saved as templates

Use wizards to develop efficient routes

Generate graphical views of locations, destinations and routes to assist with scheduling and dispatching



## ABOUT TRAPEZE SOFTWARE

For more than a decade, Trapeze Software has been working to improve public transit, paratransit and school transportation with powerful, affordable and easy-to-use scheduling, routing, planning and operations software.

Transportation organizations throughout North America, the United Kingdom and Europe use Trapeze products to increase efficiency, improve customer service and reduce costs.

## MORE TRAPEZE PRODUCTS

### Integrate more Trapeze products for better paratransit services

**PASS-Lite** - affordable registration, booking, scheduling and dispatching for smaller paratransit organizations

**PASS-Web** - web-based client registration and trip booking/confirmation

**FLEX** - scheduling and dispatch for route and point-deviated services

**OPS** - efficient tools for bidding, driver dispatch, timekeeping, workforce management and yard management

**INFO** - real-time agent, web-based or computerized voice information services

**PLAN** - advanced tools for schedule adherence/ridership analyses and transit operations analyses

**U.S.A.**

480-627-8400

**Canada**

905-629-8727

**United Kingdom**

+44 (0) 161 435 6009

**Europe**

+45 87 44 1600