

MONDAY
APRIL 15, 2019
 (7:00 AM – 1:30 PM)

THIS AGENDA IS SUBJECT TO CHANGE.

 DISPATCH <i>(Room: TBD)</i>
 PASSENGER EXPERIENCE AND FARE COLLECTION <i>(Room: TBD)</i>
 ASSET AND MAINTENANCE MANAGEMENT <i>(Room: TBD)</i>
 SCHEDULING AND PLANNING <i>(Room: TBD)</i>
 DEMAND RESPONSE <i>(Room: TBD)</i>
 INNOVATION INTERSECTION <i>(Room: TBD)</i>
 FX HANDS-ON <i>(Room: TBD)</i>
 PASS HANDS-ON <i>(Room: TBD)</i>
 EAM HANDS-ON <i>(Room: TBD)</i>
 ITS HANDS-ON <i>(Room: TBD)</i>
 OPS HANDS-ON <i>(Room: TBD)</i>

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8:00 9:45 - 11:00
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TransitMaster Upgrade Stories - Customer Panel ★
What's New and Roadmap (Automated Fare Collection)
What's New and Roadmap (EAM)
Online Bidding/ OPS Web Bid Request ★
What's New in PASS - New Features and Roadmap Items
Cellular 3G Sunset – Migrating to 4G without Disruption to Service
Mapping for Fixed Route
Parameters, Violations, & Scheduling
Storekeeper – Using the New Portal to Manage Inventory
A Look at Recent Additions to the TransitMaster Suite
New to OPS? Intro and Basic Training

Eliminating Spreadsheets and Paper within Dispatch ★
Integrated Passenger Information/ Mobile Ticketing App
Proactive, Preventative and Predictive - Vehicle Intelligence ★
The Importance of Internal Testing ★
Underutilized Features in PASS
If You Had A Million (Transit) Dollars – Interactive Workshop
Google Maps in FX
Using Schedule Job Agent
Asset Management Portal
Back to Basics – TMBusOps
Dispatch: Preparation, Automation and Verification

11:10 - 12:25
 (Room: TBD)
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Looking for full session descriptions and speakers? Which sessions relate to which products? The ThinkTransit app has it all! Download the app when it's available so you can get all that information, plus important notifications, give feedback, and network with attendees. Watch your inbox for app availability notifications closer to the conference.

We look forward to welcoming our Keynote Speaker, Greg Lindsay, Journalist, Urbanist and Futurist, to the ThinkTransit stage. He will discuss: Innovation, Politics and Standards: The pluses and pitfalls of today's evolving transit landscape.

★ Customer Speaker

+ EXECUTIVE SUMMIT *(Room: TBD)*












MONDAY MORNING

MONDAY

APRIL 15, 2019

(1:45 PM – 5:30 PM)

THIS AGENDA IS SUBJECT TO CHANGE.

	1:45 - 2:45	2:45	3:25 - 4:25	4:30	
 DISPATCH <i>(Room: TBD)</i>	Proactive Dispatching with Intelligent Decision Support	★	The New In-Vehicle Operator Experience	(Room: TBD)	<p>Don't miss the presentation of the 2019 ThinkTransit Awards of Excellence in the categories of Advancement, Innovation, Alliance and Community Building. Want to be a part of it? To nominate your own agency or your peers, go to https://www.trapezegroup.com/thinktransit/awards</p> <hr/> <p>#AMA Ask Me Anything! Bring your questions to the Solution Center to get them answered by Trapeze experts. Chat with Incubation Avenue candidates and provide feedback on their projects.</p>
 PASSENGER EXPERIENCE AND FARE COLLECTION <i>(Room: TBD)</i>	Infotainment - Keeping Customers Informed While on the Move		What's New and Roadmap (TI)	(Room: TBD)	
 ASSET AND MAINTENANCE MANAGEMENT <i>(Room: TBD)</i>	Optimizing Work Management: EAM Tips and Tricks		Going Beyond Rolling Stock: EAM for Rail Infrastructure/MOW & Facilities	#AMA	
 SCHEDULING AND PLANNING <i>(Room: TBD)</i>	TBD		TBD	A	
 DEMAND RESPONSE <i>(Room: TBD)</i>	Service Planning for Paratransit	★	Transit's Role in Responding to Emergencies	S	
 INNOVATION INTERSECTION <i>(Room: TBD)</i>	Gaining Peace of Mind with Cloud Managed Services		Trapeze Innovates! Incubation Avenue Projects Take the Stage	O	
 FX HANDS-ON <i>(Room: TBD)</i>	Comments for Fixed Route		Supplementary Data	E	
 PASS HANDS-ON <i>(Room: TBD)</i>	Trapeze Wizards		Exploring Report Wizard	X	
 EAM HANDS-ON <i>(Room: TBD)</i>	Mobile Focus (V18) – The New Way, Using Modern Devices		Allocation and Assignment	C	
 ITS HANDS-ON <i>(Room: TBD)</i>	Troubleshooting OnStreet Sign Issues		Advanced IDS – Automated Responses/Statistics and Triggers	E	
 OPS HANDS-ON <i>(Room: TBD)</i>	Recap: V18 Features and Enhancements + V19 Preview		OPS-Web Bidding Requests: Configuration and Processing	R	

★ Customer Speaker

+ EXECUTIVE SUMMIT *(Room: TBD)*

MONDAY AFTERNOON

TUESDAY

APRIL 16, 2019

(7:00 AM – 1:30 PM)

THIS AGENDA IS SUBJECT TO CHANGE.

	7:00	8:00 - 9:15	9:25 - 10:40	10:50 - 12:05	12:15	12:45
DISPATCH <i>(Room: TBD)</i>	B R E A K F A S T <i>(Room: TBD)</i>	ITS Roundtable: An Open Discussion About Your Current and Future ITS Needs	Proactive, Preventative, & Predictive – Vehicle Intelligence ★	What's New and Roadmap (ITS)	K E Y N O T E <i>(Room: TBD)</i>	L U N C H <i>(Room: TBD)</i>
PASSENGER EXPERIENCE AND FARE COLLECTION <i>(Room: TBD)</i>		Connecting with Passengers and Generating Revenue	Voice of the Customer Survey ★	Introducing Digital Self Service Options to Your Demand Response Riders ★		
ASSET AND MAINTENANCE MANAGEMENT <i>(Room: TBD)</i>		Customer Panel: EAM Best Practices ★	The New Yard Management	TBD		
SCHEDULING AND PLANNING <i>(Room: TBD)</i>		What's New and Roadmap (ViewPoint)	TBD	Managing Mechanics Using Trapeze Workforce Management (OPS) Software		
DEMAND RESPONSE <i>(Room: TBD)</i>		Supplementing Paratransit Service with Non-Dedicated Service Providers ★	Double the Success: Regina Transit's Unique Approach to Travel Training ★	Using Your Data to Improve the Delivery of Paratransit Service		
INNOVATION INTERSECTION <i>(Room: TBD)</i>		Women in Transit ★	TBD	Powering your Business With the All-New Viewpoint		
FX HANDS-ON <i>(Room: TBD)</i>		Automated Blocking	Block Optimizer	Waits and Travels		
PASS HANDS-ON <i>(Room: TBD)</i>		Using Schedule Job Agent	Managing Subscriptions	Vehicle Capacities Minimize Variations		
EAM HANDS-ON <i>(Room: TBD)</i>		End of Period Process with MAXQueue	MAXQueue Notification and Workflow Troubleshooting			
ITS HANDS-ON <i>(Room: TBD)</i>		Adding Revenue Through the Use of Programmed Announcements	Traffic Signal Priority – Setup and Configuration	Did You Know TransitMaster Could Do That?		
OPS HANDS-ON <i>(Room: TBD)</i>	Workforce Management: Discipline, Incidents and COM Integration	Absences Management and Vacation Bids	Yard Mgmt, Sign-In-Terminal and TM Integration			

★ Customer Speaker

TUESDAY MORNING












FREE AFTERNOON 1:30 PM

WEDNESDAY

APRIL 17, 2019

(7:00 AM – 1:30 PM)

THIS AGENDA IS SUBJECT TO CHANGE.












	7:00	8:00 - 9:00	9:10 - 10:10	10:20 - 11:20	11:30	12:30
 DISPATCH <i>(Room: TBD)</i>	B R E A K F A S T <i>(Room: TBD)</i>	Passenger Experience: At Your Best When Service Disruptions Put You to the Test ★	Automated Management of High Frequency Routes	ITS: Getting the Most Out of Your CE Value Program	L U N C H <i>(Room: TBD)</i>	K E Y N O T E - T B D <i>(Room: TBD)</i>
 PASSENGER EXPERIENCE AND FARE COLLECTION <i>(Room: TBD)</i>		Enterprise Integration	Partner Provider Roundtable	TBD		
 ASSET AND MAINTENANCE MANAGEMENT <i>(Room: TBD)</i>		Data Analytics for EAM with ViewPoint	Our NextGen Mobile: EAM in the Field	Maximizing your ROI with EAM Warranty Tracking & Recovery		
 SCHEDULING AND PLANNING <i>(Room: TBD)</i>		How the Scheduling Department Impacts the Entire Agency - from Operators to the CEO ★	Partner Provider Roundtable	Product Feedback Session (Operations & Workforce Management)		
 DEMAND RESPONSE <i>(Room: TBD)</i>		Increasing Travel Time Accuracy to Improve Paratransit Scheduling	Beyond the 3/4 Mile Paratransit Service Area	Improving Service Delivery for Paratransit Passengers using In-Vehicle Technology ★		
 INNOVATION INTERSECTION <i>(Room: TBD)</i>		Gaining Peace of Mind with Cloud Managed Services	Partner Provider Roundtable	The Nexus between Safety, Asset and Training Management		
 FX HANDS-ON <i>(Room: TBD)</i>		Bus Stop Manager	What are Exceptions	Exceptions Up To Blocking		
 PASS HANDS-ON <i>(Room: TBD)</i>		Trapeze Wizards	Features You May Not Have Tried Yet	Exploring Report Wizard		
 EAM HANDS-ON <i>(Room: TBD)</i>		Work Management Portal – How To Configure to Maximize Use	Reporting Ad/Hoc – Back to Basics			
 ITS HANDS-ON <i>(Room: TBD)</i>		Service Notices: Keeping Your Customers Informed	Using FleetSim in Your Test Environment	Mobile Software Maint. Your Bin Files/Deploy to Your Fleet		
 OPS HANDS-ON <i>(Room: TBD)</i>	Schedule Data Import Management	Bidding: Sign Up and Work Bids Management	Admin: OPS Workspaces, Reports & User Permissions			

★ Customer Speaker

WEDNESDAY MORNING

WEDNESDAY
APRIL 17, 2019
 (1:40 PM – 5:00 PM)

THIS AGENDA IS SUBJECT TO CHANGE.

	1:40 - 2:40	2:50 - 3:50	4:00 - 5:00	6:30
 DISPATCH <i>(Room: TBD)</i>	Next Generation Mobile Dispatching and Best Practices	Connecting with Passengers and Generating Revenue	Product Feedback Session (ITS)	CLOSING RECEPTION
 PASSENGER EXPERIENCE AND FARE COLLECTION <i>(Room: TBD)</i>	TBD	Customer Panel: Streamlining Innovation: What can Agencies Learn from Each Other? ★	Product Feedback Session (Automatic Fare Collection)	
 ASSET AND MAINTENANCE MANAGEMENT <i>(Room: TBD)</i>	TBD	Asset Performance and SGR (Complying with TAM Final Rule)	Product Feedback Session (EAM)	
 SCHEDULING AND PLANNING <i>(Room: TBD)</i>	Driver Hiring and Retention ★	Customer Panel: Streamlining Innovation: What can Agencies Learn from Each Other? ★	TBD	
 DEMAND RESPONSE <i>(Room: TBD)</i>	Business Transformation Through PASS Platform Renovation ★	Executive Roundtable ★	Product Feedback Session (PASS)	
 INNOVATION INTERSECTION <i>(Room: TBD)</i>	Workshop: The Future of Mobility Management	Customer Panel: Streamlining Innovation: What can Agencies Learn from Each Other? ★	TBD	
 FX HANDS-ON <i>(Room: TBD)</i>	Exceptions Through to Rostering	Rostering	You are free to explore an industry session to wrap up your ThinkTransit experience!	
 PASS HANDS-ON <i>(Room: TBD)</i>	Parameters, Violations, & Scheduling	Managing Subscriptions		
 EAM HANDS-ON <i>(Room: TBD)</i>	Technician Portal	Open Session – Bring Your Questions		
 ITS HANDS-ON <i>(Room: TBD)</i>	Incident Reports – Customizing Your Forms	Open Session – Bring Your Questions		
 OPS HANDS-ON <i>(Room: TBD)</i>	OPS for Maintenance Workforce and EAM Integration	Sys Admin: Maint. Environments & Managing Upgrades		

★ Customer Speaker

+ CLOSING RECEPTION DINNER 6:30 PM (Location: TBD)

WEDNESDAY AFTERNOON